Charles Hope

New Website and Branding

Case Studies

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#### **Brief**

As Charles Hope are scaling, in adding properties across new Europe, Richard Maurin, the CEO, wanted to bring a consistent and impressive display of their apartments, which are open to all types of guests, but which focus currently on the corporate market. The new website and branding, needed to appeal across leisure, corporate and other markets, making sure ultimately guests find it easy to book, or enquire and that it's helpful.

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The goal for the branding was modernise the design to work online and to have broader appeal.

The goals decided on for the website, were:

· Become a content leader, meaning the best most helpful content on Charles Hope is on Charles Hope direct.

· Market destinations, so the buildings and local area, and not just the apartments, because people staying for weeks, or months, will want to know more about the area they are located, what they can do and what facilities outside of their apartment are available.





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- · Be as visual as possible. Show with images, instead of icons, and use video content where we can, which helps truly inform the guest. This has led to Matterport videos where you can explore the entire apartment and how to video guides.
- · Communicate the different divisions of Charles Hope and the growing nature of markets and activities.





#### Modernised Branding

New brand logo for website and print.

New core message "central to your stay" to highlight the central city locations of the properties Charles Hope have, plus the hands on nature of the team, in helping guests through guest services.

Favicon.

Social media logo.

Updated font selection.

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#### **Gotham Light**

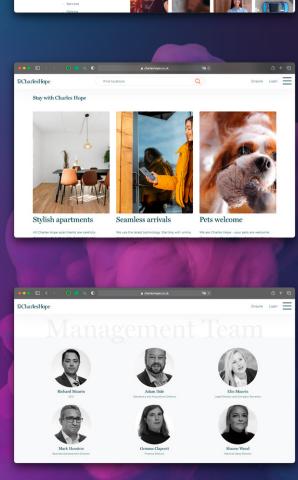
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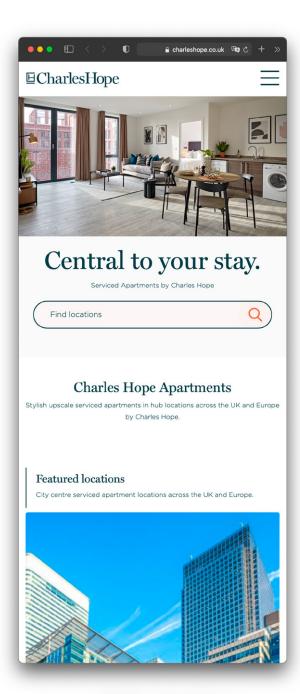
#### Miller-Roman Display

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

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#### Website

Mobile and desktop designed.

Technical speed optimisation to help because of the content rich nature of the website.

SEO optimised, including labelled images, titles, and researched keywords and meta descriptions, which fall in the ideal limits for Google's latest guidelines.

Use of plug in's such as scripts for Matterport, or chat boxes.

Google Analytics sync to measure all website metrics.

Umbraco 8, easier than Wordpress to use, professional content management system enables sync of accommodation from elina to the website and booking engine.cross country skiing.

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Please fill out the form below and we will get back to you as soon as possible.

\* Name

\* Email

\* Message

Submit

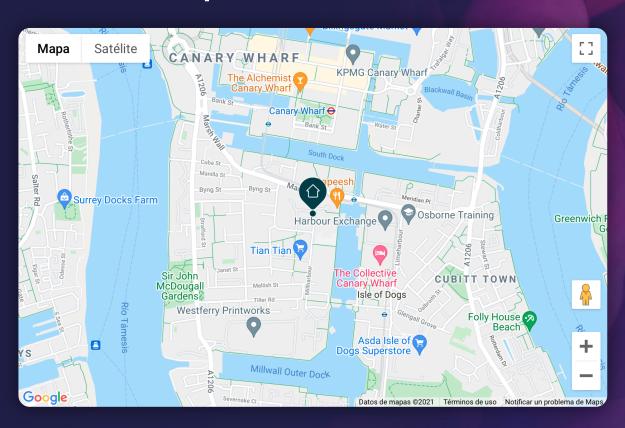
Powered by tawk.to

Book or Chat Call to Action



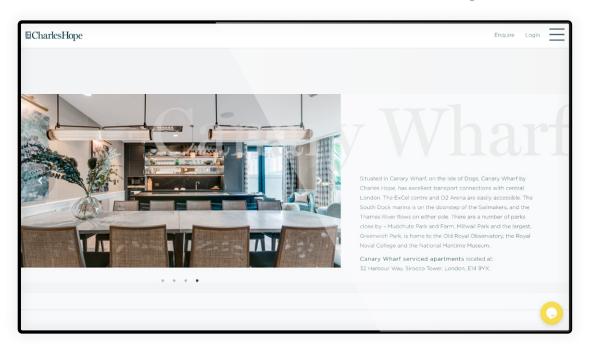
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## Clear Map with Street View Option



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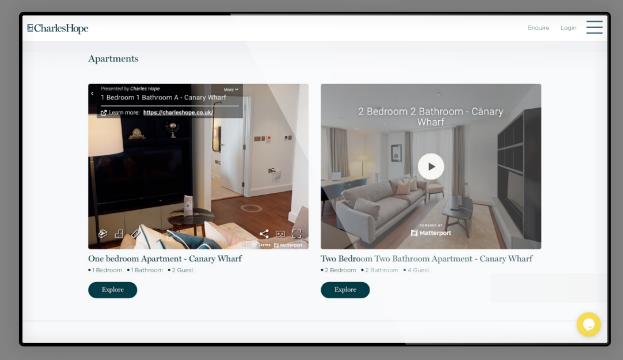




### **Matterport Interactive Videos**







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#### **Facilities Highlighted**







Gym & fitness centre

Co-living space

Chill out roon

#### **Amenities Listed**

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Fully equipped kitchen



Balcony



Nespresso machine

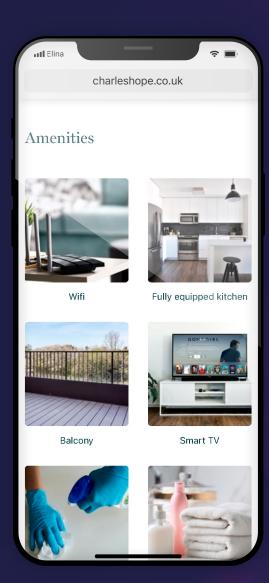


Hardwood floors



Dishwasher

# Images Used Instead of Icons at All Times



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## Distances to Local Facilities and Attractions

## Attractions Mudchute Farm 1.3 km | 0.8 m | 16 min walk Cutty Sark 2.6 km | 1.6 m | 32 min walk Folly House Beach 1.6 km | 1.0 m | 20 min walk

Coffee shops	
Starbucks Canary Wharf	0.7 km   0.4 m   10 min walk
Cafe Nero Canary Wharf	0.7 km   0.4 m   10 min walk

Coffee shops

Events	
ExCel London	$3.5\ km\mid 2.2\ m\mid$ Take the DLR from South Quay
02 Arena	3.2 km   2.0 m   Take the Jubille line from Canary Wharf tube station 1.0 miles (16 mins via tube)

0.8 km   0.5 m   10 min walk
0.5 km   0.3 m   5 min walk
6.7 km   4.2 m   Take the DLR from South Quay or taxi

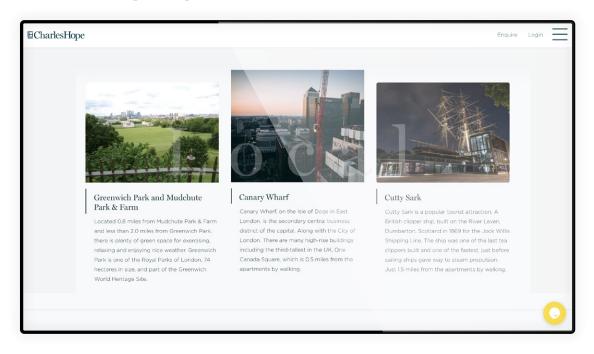
0.3 km   0.2 m   4 min walk
0.8 km   0.5 m   10 min walk
0.3 km   0.2 m   4 min walk
2.1 km   1.3 m   26 min walk
3 km   1.9 m   40 min walk

Restaurants	
Lime Bar and Restaurant (Indian)	0.8 km   0.5 m   10 min walk
The Ivy Canary Wharf (British)	1.1 km   0.6 m   12 min walk
ROKA (Japanese)	0.8 km   0.5 m   10 min walk
Gaucho Canary Wharf (South American)	1.1 km   0.7 m   14 min walk
Big Easy Canary Wharf (American)	1.0 km   0.6 m   13 min walk
Garbanzos	0.7 km   0.4 km   9 min walk
Five Guys Canary Wharf	0.7 km   0.4 m   10 min walk

Shopping	
Canary Wharf Shopping Centre	0.6 km   0.4 m   8 min walk

Supermarkets, stores and markets		
Tesco Express	0.2 km   0.1 m   3 min walk	
Co-op Food Isle of Dogs	0.3 km   0.2 m   6 min walk	
Billingsgate Market	1.8 km   1.1 m   22 min walk	
Mark and Spencers	0.7 km   0.4 m   10 min walk	

#### **Local Highlights**



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## Charles Hope New Website and Branding Case Studies